

**INTRODUCING K-CARE FOR**  
**MY21 NINJA ZX-10R**  
**MY22 NINJA 300**  
**MY22 NINJA 650**  
**MY22 Z650**  
**MY22 VULCAN S**

**K-CARE**



# Introducing K-CARE

To strengthen the bond with our beloved customers Kawasaki presents K-CARE, which consist of Extended Warranty (EW) & Annual Maintenance Contract (AMC) with never heard benefits. We have come with three new service product for New Kawasaki customers. [K-CARE = EW+ AMC]



**K-CARE can be used in any Kawasaki Authorized Service Centre PAN INDIA.**



## K-CARE = EW + AMC

<b>Extended Warranty</b>	<ul style="list-style-type: none"> <li>• Across India Validity</li> <li>• 2 Year Extended Warranty. (Total 4 year Warranty)</li> <li>• 50,000 Km from date of purchase.</li> <li>• Transferable to new customer if motorcycle resale.</li> <li>• Enhances resale value of your Motorcycle.</li> </ul>	<b>Annual Maintenance Contract</b>	<ul style="list-style-type: none"> <li>• Across India Validity</li> <li>• Saving on Service Cost on Eight Preventive Maintenance Service for 4 years.</li> <li>• Kawasaki Genuine Oil change eight times</li> <li>• Genuine Spare Parts.</li> <li>• Transferable if motorcycle resale.</li> <li>• Enhances resale value of your Motorcycle.</li> </ul>
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WARRANTY			
1st Year	2nd Year	3rd Year	4th Year
Standard Warranty (30,000 Kms)		Extended Warranty (20,000 Kms)	
Total 50,000 kms			

**Note: EW**

- The warranty begins from the date of sale of the vehicle to the first owner.
- The sale date is considered as start date for the warranty period.
- Standard Warranty period is valid up to 24 months or 30,000 kms, whichever comes early.
- Extended Warranty period is valid up to additional 24 months after expiry of Standard Warranty or ODO meter reading up to 50,000 Kms whichever come early.

## ANNUAL MAINTENANCE CONTRACT

4 years package	1st year			2nd year		3rd year		4th year
	1st	2nd	3rd	4th	5th	6th	7th	8th
	1 month	6 months	1 year	1.5 years	2years	2.5 years	3 years	3.5 years
	Oil change: 8 times / Oil filter: 4 times Brake fluid replacement: 1 time							
Oil change	✓	✓	✓	✓	✓	✓	✓	✓
Oil Filter change	✓		✓		✓		✓	
Brake fluid change					✓			
Safety inspection (Daily maintenance items)	✓	✓	✓	✓	✓	✓	✓	✓
Fuel system	✓		✓		✓		✓	
Evaporative system					✓			
Air suction system					✓			
Drive chain wear			✓		✓		✓	
Drive chain Guide wear			✓		✓		✓	
Brake caliper cleaning					✓			
Lubrication	✓	✓	✓	✓	✓	✓	✓	✓
Tightening bolts, nuts and fasteners	✓		✓		✓		✓	
Wheel bearing check			✓		✓		✓	
Washing	✓	✓	✓	✓	✓	✓	✓	✓

### Note: AMC

- Any repair/replacement apart from AMC Service will not be covered in the package.
- Claims and repairs / replacement related to Accidents or Accidental repair work is not covered under the package.
- Customer needs to take additional paid services and parts for below items which are based on Customer motorcycle riding style, geographical condition, environmental factors, air quality and variable fuel quality.

Example: - Valve clearance Inspection, Engine Vacuum Synchronization, Spark plugs Replacement, Air cleaner element Replacement, Fuel filter Replacement, Steering stem bearing Lubrication, Coolant Replacement, Water hose Replacement, O-ring Replacement etc.

### Note: K-CARE, EW and AMC

- Currently K-CARE, EW and AMC product is available for MY21 Ninja ZX-10R, MY22 Ninja 300, MY22 Ninja 650, MY22 Z650 & MY22 VULCAN S customer only.
- K-CARE, EW and AMC is available to customer during the purchase of MY21 Ninja ZX-10R, MY22 Ninja 300, MY22 Ninja 650, MY22 Z650 & MY22 VULCAN S as new vehicle at Kawasaki Authorized Dealership.
- K-CARE, EW and AMC need to purchase on same date of sales invoice.
- Old Motorcycle and Motorcycle sold in market are not eligible for the K-CARE, EW and AMC.
- K-CARE, EW and AMC did not consist of Roadside Assistance (RSA)

## EW Terms & Conditions

- Standard Warranty period is valid up to 24 months or 30000 kms, whichever comes early.
- Extended Warranty period is valid up to additional 24 months after expiry of Standard Warranty or ODO meter reading up to 50000 Kms whichever come early.
- If Customers skips the Schedule Periodic Maintenance, Extended warranty shall be lapsed.
- This Extended Warranty does not apply to Motorcycle used of hire and reward, or for any kind of competition, race or for attempting to setup any kind of record.
- All claims must be supported by the relevant documentation. The company reserves the right to examine the Motorcycle and subject it to expert assessment and to nominate a repairer. The result of the assessment will determine the liability subject to the claimable limits.
- Services must be completed as per the service schedule (correct time/s and mileage/s). Failure to service the motorcycle in accordance with the manufacturer's recommended service schedule will render the policy invalid. The vehicle that has not been serviced by IKM authorized dealer as per the service schedule or which have not been operated or maintained in accordance with instructions mentioned in coverage.
- Failure to maintain the odometer, mileage recorder in working order or disconnecting it or tampering with it will invalidate this warranty. The mileage quoted in no way guarantees the true distance covered by the motorcycle, and is indicated only as a guide to when servicing is due.
- The Extended Warranty has no surrender value and it cannot be cancelled. The Extended Warranty shall be automatically transferred to new owner at the time of reselling the Motorcycle.
- No liability will be accepted for damage caused by neglect, corrosion, Intrusion of foreign or deleterious matter, lack of servicing, overheating, freezing due to negligence of customer or abuse by the continued use of Motorcycle after a fault has become evident or for consequential loss or the failure of parts not covered by the Policy.
- Parts of the motorcycle that have been altered, Misuse, Accident, and Negligence or modified or replaced in unauthorized manner, and which in the sole judgment of IKM affects its performance and reliability. No liability will be accepted for any failure due to wear and tear, components incorrectly fitted and alterations/modifications from the manufacturer's specification are done. Normal wear and tear components. that is, Bulbs, Fasteners, Shims, Washers, Oil Seal, Rubbers/Plastic or Glass Components, Gaskets, Rubber tubes & hoses, Spark Plug, All burnt & tampered parts, Oil filter, Air filter, Tire, Tube, Brake Shoe/Pad, Brake Drum, Seat, Locks, Luggage Box, Winker Bulbs, Head light & Tail light Assy., Battery, Tools, Labels & Emblems, Sari step etc. Any natural wear and tear including without limitation ageing etc. Any vehicle on which parts or accessories not approved by India Kawasaki Motors Pvt. Ltd. has been used.
- If the customer undertakes a claim, knowing the claim to be false and or fraudulent as regards the value of the amount of work or cause of failure or otherwise, the Extended Warranty shall be deemed to be invalid. Failure to comply with these formalities and conditions may lead to a refusal to pay the claim.
- Extended warranty follows the guidelines, as mentioned in Warranty Book.

## AMC Terms & Conditions

- Customer need to Take the motorcycle to nearest IKM Authorized Dealer Service Center and give the workshop manager for the periodic maintenance / AMC.
- Transportation fee of vehicle is not included in the package.
- The motorcycle should have been maintained as per the manufacturer recommended Service schedule.
- Customer needs to take additional paid services and parts for below items which are based on Customer motorcycle riding style, Indian geographical condition, environmental factors, air quality and variable fuel quality.  
Example- Valve clearance Inspection, Engine Synchronization, Spark plugs Replacement, Air cleaner element Replacement, Fuel filter Replacement, Steering stem bearing Lubrication, Coolant Replacement, Water hose Replacement, O-ring Replacement etc.
- Any repair/replacement apart from AMC Service will not be covered in the package.
- Repairs / replacement related to Accidents or Accidental repair work is not covered under the package.

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### India Kawasaki Motors Pvt. Ltd.

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